

[Software](#) > [Guides - How To's](#) >

How to apply jeti watchdog fix patch

This guide explains how to apply the jeti watchdog fix patch on customer machines. This patch fixes the issue when the watchdog sometimes goes into an infinite loop of restarting process after network connection drop between the comE and the host pc.

1. Copy the attached file watchdog_patch.tgz to the /tmp directory of the host pc.
2. Open a console (command prompt) on the host pc.
3. Log in as super user (su --> password is jeti) and type in the following commands in the exact order:

```
su
```

```
cd /tmp
```

```
tar xvf watchdog_patch.tgz
```

```
cd watchdog_patch
```

```
./install.sh
```

4. You have now successfully completed the upgrade.